Dear Monsters of Rock Cruise Guests,

Welcome Aboard! The waiting is almost over and soon we will be in Rock Heaven aboard Royal Caribbean’s Mariner of the Seas! We want your time aboard the Monsters of Rock Cruise to be an unbelievable experience, so let’s make sure you are 100% prepared for the music vacation of a lifetime!

This Welcome Aboard document has everything you need to make sure your time on board is exactly what you’ve been planning, so please review carefully…we don’t want you to miss a thing. In addition to the information contained in this document, you will also receive a Cruise Compass, the daily cruise program, delivered directly to your stateroom each evening of the cruise. The program will give you a summary of all bar hours, meal hours, merchandise store hours and concert schedules, as well as any schedule updates. Remember, we are at sea and Mother Nature sometimes requires us to move some events. Be sure to refer to the schedule in the daily program, as well as the video screens around the ship for any changes.

Your Monsters of Rock Cruise (MOR) and On The Blue (OTB) staff will be with you every step of the way to make your stay aboard the Mariner of the Seas as comfortable as possible. Come by and see us at the Hospitality Desk located in the “Next Cruise” Desk on Deck 5, across from Guest Services during our posted hours. You are now an Official Member of the MOR Family so let us know if we can help in ANY way.

It’s time to set sail on Rock’s greatest vacation…You can rest when you get home!

-- Your Monsters of Rock Team --
Getting Your Sea Legs

Your SeaPass Card
For your convenience, all shipboard expenses are charged to your Onboard Expense Account, also known as your SeaPass®. This is a cashless system used for all onboard purchases and services. You will use your SeaPass® to pay for everything you purchase aboard the ship such as beverages, duty-free items, spa services, shore excursions, etc. You are not able to use personal credit cards or cash to pay for these items onboard.

The account may be set up with either a credit card or as a cash account. You may establish a master account and add guests from your stateroom or another stateroom as authorized purchasers on your account. Your SeaPass® card will be set up at check-in using a Visa, MasterCard, American Express, Discover, Optima or Diner's Club. You may also use your debit card with a Visa or MasterCard logo, however, please be advised that Royal Caribbean will obtain pre-authorization, as they do for all Credit Cards, and some banks hold these funds for up to 30 days. Traveler's checks or cash can also be used as a method of payment to settle your account with an initial deposit paid in advance. Personal checks and gift cards cannot be used to settle an onboard account at the end of the cruise. Most major foreign currencies can be exchanged for US dollars onboard.

Using your debit or ATM card - Royal Caribbean does not recommend the use of a debit card as payment for your onboard folio.

- Multiple holds will be placed on your debit card account based on your onboard purchases.
- After settling your onboard folio, these debit card holds may remain on your account up to 30 days after the cruise ends.
- To avoid overdraft charges from your bank, please make sure that you have enough available funds in your account during this hold period.
- Neither Royal Caribbean nor Monsters of Rock Cruise will be responsible for overdraft charges resulting from holds placed on Debit Card accounts.

See the Guest Services Desk on Deck 5 if you have any questions or need assistance.
Your SeaPass® Card is also your form of ID as you get on and off the ship. **You will need to carry this card with you at ALL times.** If you lose your card, please contact Guest Services (Deck 5, Starboard - Aft) **immediately** to get a new one. Keep your card away from water and cell phones as it can get demagnetized and stop working.

**IMPORTANT** – You will **NOT** be able to use your Cruise Card to purchase MOR event merchandise. Merchandise may be purchased using personal credit cards and cash only. Cash may be obtained via the ATM on board. Please check with the cashier regarding any applicable fees. **Although cash and credit card are accepted, at times the ability to use a credit card may be limited due to Internet speed.**

**Your Cabin**

Upon boarding the ship, cabins may still be in the process of being cleaned and not ready for our Monsters of Rock Cruise guests until **approximately 2pm.** Feel free to take a tour of the Mariner and/or grab a bite to eat up on Deck 11 at the buffet. Once your cabin is available, a ship announcement will be made and you may head to your stateroom.

*Please keep in mind that once on board, there will NOT be a place to check any bags or luggage. Be sure to check any bags you do not need until late evening with the porters in the terminal before boarding the ship.*

Upon entering your cabin, take a few minutes to freshen up, drop off your carry on luggage and prepare to spend some time exploring. Also, pick up the daily activity sheet and a ship’s map to make it easier to navigate. While in your cabin, be sure to look it over to make sure everything is in order as well. If your beds are not configured correctly, (for example you have 2 twin beds and would like the 2 beds to be one), please call guest services or your cabin steward on the cabin telephone or find your cabin steward outside your stateroom and inform them that they need to have the beds put together or taken apart.
If you need additional pillows or towels, again, please inform guest services or your cabin steward so that they can deliver the additional items for you. Please remember that on embarkation day the cruise staff is very busy loading passengers, luggage, and getting ready for our events and therefore your requests may not be fulfilled until later in the evening. Your stateroom is equipped with voltage plugs (110 Volts AC). However, some high-voltage hair dryers, electric razors, etc. may require a converter.

The Daily Program (Cruise Compass) should be waiting for you in your cabin when you arrive, providing all information on the day’s events including concert performances, activities, restaurant hours, bar hours and more! The Daily Cruise Compass will be delivered to your stateroom each evening with all of the information you will need for the next day. Please also be sure to always review the documents when they are delivered to your cabin, as there may be schedule changes, if needed.

**Top Down Tour**

Are you ready for the tour? We are here to help you with your self-guided tour. Simply walk to the upper most deck on the ship, follow the maps you will find in the stairwells, and work your way down. In the upper levels you will generally find public areas like pools, pool bars, spas, gym, sports courts/features, deck relaxation areas, buffets, specialty restaurants, observation bars, dance club, children/teen areas and more. Down lower in the entertainment decks, you will find an array of bars, clubs and lounges featuring wines, specialty drinks and music. In addition, you can visit the main dining rooms, more specialty restaurants, main showroom/theater, coffee bars, shopping mall, Guest Services Desk, Shore Excursion Desk and many additional entertainment features. Although we hope you will never need it, you will find the ship’s medical center on deck 1. Please check your Daily Cruise Compass or contact Guest Services for regular hours and emergency services.
Dietary Restrictions or Allergies

Royal Caribbean makes every effort to accommodate MOR guests whenever possible. This includes dietary restrictions and allergies. The Mariner can accommodate dietary needs such as: Food allergies, Gluten-free, Kosher, Low-fat, and Low-sodium. If dietary restrictions or allergies are a concern, please meet with the Head Waiter in the Main Dining Room and Restaurant Managers at other dining venues as soon as possible, in order to review the menus and identify selections you wish to have modified or avoided. A variety of vegetarian meals are available on all menus in the Dining Room and Windjammer Cafe every day. Guests do not need to make a special request for these meals.

Lactose-free/soy milk, Ensure, and kosher meals are available at no extra charge. All you have to do is notify Royal Caribbean prior to sailing. Kosher for Passover meal requests may also be accommodated, however, we must have advance notice. Guests can send an e-mail request to special_needs@rccl.com; please include in the e-mail the guests’ names, booking number, ship name and sail date. E-mails will receive an automated response.

Guests may not bring on board any food items other than baby food and/or dry, nonperishable snack items (cookies, crackers, chips, energy bars, etc).

Reserve Shore Excursions

If you did not previously make your shore excursion reservations, it is a good idea to visit the Shore Excursion Desk (located on deck 5, Port side across from Guest Services) early to make sure you get the tours you desire. Normally the desks are open at embarkation, but, in some cases you may have to return during the hours posted. Hopefully, you have done your homework on the port we will be visiting and know what you want to see and do. Talk over your plans and preferences with the Shore Excursion Agents to determine what choices are best for your party. Don’t forget to discuss all health; mobility or age (children and elderly) constraints so you book excursions that are within your group’s capabilities.

DO NOT BOOK SHORE EXCURSIONS OR SPA/BEAUTY SERVICES THAT CONFLICT WITH ANY MORC EVENTS YOU WISH TO ATTEND.
Confirm/Reserve Spa, Fitness & Beauty Appointments

Today’s cruise ships feature some of the most complete and beautiful spa/fitness/beauty facilities in the world, land or sea. If you didn’t book your services online during the online check-in process, then during your tour of the ship, check them out and make your appointments early so you won’t be disappointed. Be advised that “no shows” will typically be charged so ask about cancellation policies.

You Deserve a Break!

Congratulations! You’ve had a busy day thus far, but the extra effort and preparation will make it smooth sailing the rest of your cruise. Find your favorite new “watering hole” and relax a bit with a refreshing adult beverage.

Organize Your Stateroom

Upon returning to your cabin, you may have received your checked luggage. If so, take the time to unpack and get organized before your evening out. Remember, there are lots of bags to distribute so please be patient; it may take until late evening to get all the bags delivered.

Cleaning/Pressing

If you need anything pressed for the next couple of days, contact your room steward to pick up your garments so they are back in time. Try to stay ahead of the schedule by requesting future laundry and dry cleaning service requirements early. Please note there is a nominal fee for laundry services.
Life Boat Drill

The Life Boat Drill or Muster Drill is a compulsory drill that all passengers must participate in prior to sailing. When you hear the announcement and the alarm, please follow the instructions from the ship’s personnel and proceed to your Muster Station (usually printed on the life vest, inside of cabin door or on cruise card). Ship’s personnel will guide and instruct you on procedures in the unlikely case of an emergency. This is for your safety, so make sure that you participate. By the way, if you have younger children, please request toddler vests from your room steward or ship’s personnel.

Wash Your Hands

Today’s modern cruise ships are among the most spotless hotels in the world (floating or land based) and adhere to high levels of sanitation control and cleanliness. As is the case in any public space, hotel or cruise ship, it is important to wash your hands regularly. Many ships provide hand sanitizer dispensers at locations throughout the ship so make sure that you and your party keep your hands sanitized often.
Important Locations

MOR Hospitality Desk

Our MOR staff will be at the “Next Cruise” Desk located on Deck 5, across from Guest Services. Our staff is available to answer any of your Monsters of Rock Cruise questions during posted hours. Please let us know if there is anything we can do to help make your MOR experience more enjoyable. When in doubt, always visit the MOR Hospitality Desk first, BEFORE visiting the Mariner Guest Services Desk on deck 5.

Guest Services

Ship related questions should be directed to Guest Services located on deck 5, Starboard - Aft. When in doubt, before visiting Guest Services, please visit the Monsters of Rock Cruise Hospitality Desk at the “Next Cruise” Desk located on Deck 5, Aft. Please understand that any questions related specifically to Monsters of Rock Cruise, must be addressed to the MOR Hospitality Desk, as this is a charter.

MOR Merchandise

*The MOR Merch store is the place for everything Monsters of Rock!* The wide variety of MOR merchandise will ensure there is something for every Monster fan! *Show your Rock Pride and grab some new gear! Visit the MOR Store* on the Pool Deck (Deck 11).

Remember, you are not able to use your cruise card to purchase MOR merchandise. Both cash and credit card are accepted. Keep in mind that at times the ability to use a credit card may be limited due to Internet speed.
Onboard Essentials

Internet

You may connect via your own personal laptop, cell phone or tablet. All cabins have access to the Internet via a wireless connection. **In order to access the Internet, you will need to purchase an Internet package.** Internet access is based on a shared satellite bandwidth and guests may experience slower connections during peak hours.

**Packages may be pre-purchased for additional savings. Once you have logged into your Royal Caribbean account, there may be additional options and savings so be sure to check it out!**

Cell Phone

Royal Caribbean has an advanced roaming network available on all ships, allowing you to place and receive calls, voice mail, text messages and GPRS data using your own cell phone. Per minute rate applies; carrier rates may apply. Contact your carrier for your rates and roaming charges.

Discount Cruise Ship packages are now available for AT&T® mobile customers while aboard select ships. Choose from options for calling only, calling and messaging or calling, messaging and data. To learn more, [CLICK HERE](#).

Ship-to-Shore Calling

You can make ship-to-shore calls from your stateroom, 24 hours a day. The cost is $7.95 USD per minute and will be automatically charged to your SeaPass account.
Music Stages

Artists will be performing twice during the sailing. Similar to a festival, performances will take place on multiple stages throughout the ship at varying times, with some performances taking place in venues where capacity is limited.

Our Stage Locations:

<table>
<thead>
<tr>
<th>Location</th>
<th>Deck</th>
</tr>
</thead>
<tbody>
<tr>
<td>Royal Theater</td>
<td>3 &amp; 4 Forward</td>
</tr>
<tr>
<td>Studio B</td>
<td>3, Midship</td>
</tr>
<tr>
<td>Schooner Bar</td>
<td>4, Forward</td>
</tr>
<tr>
<td>Star Lounge</td>
<td>5, Forward</td>
</tr>
<tr>
<td>Royal Promenade</td>
<td>5, Midship</td>
</tr>
<tr>
<td>Pool Stage</td>
<td>11, Midship</td>
</tr>
<tr>
<td>Viking Crown Lounge</td>
<td>14, Midship</td>
</tr>
</tbody>
</table>

Laminates & Seating for Shows

**MOR VIP GUESTS** will receive a VIP laminate when picking up their VIP Goody Bag. All other guests will receive their souvenir MORC laminates in their staterooms.

**VIP Gold and Silver Guests** – Your laminate will reflect your VIP Status on the front. Please wear your VIP laminates to **ALL** events on board, as these are your credentials to all things VIP, including early entry to concerts and photo experiences (please always look for a VIP entrance). *If lost, they will NOT be replaced.*

**ALL SHOWS ARE OPEN SEATING SHOWS:** All shows on the Monsters of Rock Cruise are open seating. VIP Guests will receive priority entrance (be on the lookout for a VIP entrance) entering in the following order: **GOLD VIP** and then **SILVER VIP**. After all VIPs in the queue have entered, doors will open and all guests may enter at that time. *Once the venue is open to all guests, no special VIP seating is available.*
Photo Experiences

There will be many photo experiences scheduled with our performers during the cruise. MORC photographers will be taking all photos and you may download your photos at no cost using the link: www.VIPCruisePhotos.com. Please allow approximately 1-2 weeks for all photos to be uploaded.

Please note that due to the number of MOR performers, guests, and the limited time available, the artists will not be able to sign autographs during these sessions.

Dining & Bars

Complimentary Dining Options

The Mariner has many dining options available. Those listed below are included in the price of your cruise fare. In addition, Room Service is available although some charges may apply. All dining times will be listed on board the ship in your Daily Cruise Program. For a list of Complimentary dining descriptions, CLICK HERE.

<table>
<thead>
<tr>
<th>Dining Room</th>
<th>Main Dining Room</th>
<th>Decks 4 &amp; 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Café Promenade</td>
<td>Deli</td>
<td>Deck 5</td>
</tr>
<tr>
<td>Windjammer Café</td>
<td>Buffet</td>
<td>Deck 11</td>
</tr>
<tr>
<td>Boardwalk Dog House</td>
<td>Fast Casual Food</td>
<td>Deck 11</td>
</tr>
<tr>
<td>Room Service*</td>
<td>Stateroom</td>
<td></td>
</tr>
</tbody>
</table>

*A service charge of just $7.95 per room delivery will be added to your onboard account. Fees are waived for guests in Grand Suites and above. An 18% gratuity is additional and will automatically be added to your check. Fees are waived for guests in Grand Suites and above.
Specialty Dining Options (Nominal Fee)

Dining aboard Royal Caribbean’s Mariner of the Seas is about having choices. Enjoy delicious comfort foods as well as more exotic choices from the complimentary dining options listed above. Or widen your palette further and choose from our specialty restaurants for a cover charge. Whether it’s a cheeseburger you have a desire for or a dinner with some of your closest MOR friends, your dinner is ready when you are. For a list of Specialty Restaurant descriptions, [CLICK HERE](#).

<table>
<thead>
<tr>
<th>Restaurant</th>
<th>Cuisine</th>
<th>Deck</th>
</tr>
</thead>
<tbody>
<tr>
<td>Starbuck’s</td>
<td>Coffee</td>
<td>4</td>
</tr>
<tr>
<td>Izumi’s</td>
<td>Asian</td>
<td>4</td>
</tr>
<tr>
<td>Playmakers</td>
<td>Bar &amp; Grill</td>
<td>4</td>
</tr>
<tr>
<td>Jamie’s Italian by Jamie Oliver</td>
<td>Italian</td>
<td>11</td>
</tr>
<tr>
<td>Chop’s Grille</td>
<td>Steakhouse</td>
<td>11</td>
</tr>
<tr>
<td>Johnny Rockets</td>
<td>Burger Cafe</td>
<td>12</td>
</tr>
</tbody>
</table>

Our Advice on Dining

If you are hoping to take advantage of some of the specialty restaurants on board (*and we HIGHLY recommend you do*), be sure to book your reservation as soon as possible, as reservations fill up fast. Also, remember that the specialty restaurants listed above are not included in your cruise fare and have an additional charge that will be added to your onboard account.

All of the complimentary dining options on Monsters of Rock Cruise are Open Seating, so if you are going to dine in the dining room, be sure to check the daily program for the hours of operation and go when it is right for you.

Bar Options & Hours

Please see your daily schedule for the hours for all bars.
Smoking Policy

Passenger acknowledges the ROYAL CARIBBEAN Smoking Policy listed below:

For the comfort and enjoyment of our guests, our ships are designated as non-smoking; however, we recognize that some of our guests do smoke. Therefore, to provide an onboard environment that also satisfies smokers, we have designated certain areas of the ship as smoking areas. Cigarette, cigar, e-cigarette and pipe smoking is permitted in designated outdoor areas of the starboard side of all ships. To assist in locating areas where smoking is permitted, guests will find visible signage posted within all smoking areas and ashtrays that are provided for use. Outdoor areas near restricted areas, food venues, and kids play areas and pools will not allow smoking.

Casino Royale allows smoking and has a designated area for non-smoking guests. There will be visible signage indicating the non-smoking area in the casino.

Onboard, all interior public spaces are smoke free. Smoking is not permitted in any dining venue, theater, bar, lounge, hallway, elevator, and jogging track. Smoking is not permitted inside any stateroom and any stateroom balcony. This applies to all stateroom categories onboard. If a guest is in violation of this stateroom policy, a cleaning fee of $250 USD will be applied to their SeaPass® account and may be subject to further action pursuant to the “Consequences Section” of the Guest Conduct Policy.

Cigarettes, cigars and pipe tobacco must be properly disposed of and never thrown overboard. Cigar and pipe tobacco is limited to designated outdoor areas and Cigar Bars. You must be at least 18 years of age to purchase, possess or use tobacco onboard.

Electronic cigarettes or e-cigarettes are only permitted within the designated smoking areas.

Royal Caribbean International kindly asks all guests to please observe the smoking policy. These requests are made to provide a comfortable cruise for everyone. Guest may also inquire at Guest Services for the location of the designated smoking areas onboard. Guests who violate this smoking policy may be subject to further action pursuant to the “Consequences Section” of the RCI Guest Conduct Policy.
Alcohol Policy

Passengers must be 21 years of age or older to purchase or consume alcohol.

Guests are not allowed to bring beer, hard liquor, fortified wines or non-alcoholic beverages onboard for consumption or any other use on boarding day or while in port. Alcoholic beverages seized on boarding day will not be returned.

Security may inspect containers (water bottles, soda bottles, mouthwash, luggage etc.) and will dispose of containers holding alcohol. Guests who violate any alcohol policies, (over consume, provide alcohol to people under age 21, demonstrate irresponsible behavior, or attempt to conceal alcoholic items at security and or luggage check points or any other time), may be disembarked or not allowed to board, at their own expense, in accordance with Royal Caribbean’s Guest Conduct Policy. Guests who are under the permitted drinking age will not have alcohol returned to them.

Royal Caribbean and Monsters of Rock Cruise encourage the responsible use of alcohol and accordingly reserve the right to permanently or temporarily revoke the drinking privileges of any guest who violates Royal Caribbean’s Guest Code of Conduct or who is deemed a danger to him/herself or others by vessel management. Continued abuse of alcohol while sailing and/or violation of Royal Caribbean’s alcohol policy may result in immediate disembarkation.

Video, Audio & Photo Policy

Photography with fixed camera lens is permitted, however, professional cameras (video or still) or cameras with detachable lens are not permitted. Out of respect for the performers, please refrain from flash photography during ALL Concerts. In addition, any and all videotaping or audio recording is prohibited. Thank you for your cooperation.
Videotaping Waiver

Please be aware that a professional video crew will be on board shooting footage to be used for the promotion of future Monsters of Rock Cruise events. When the video team is shooting in any particular location/venue on the ship, your presence in said location/venue acknowledges your permission for your likeness to be used in the future for non-commercial broadcast promotional videos or still pictures. If you do not wish to be filmed, please notify the video crew and be prepared to exit the location/venue for a short time until taping is complete. Thank you for your cooperation.

Passenger Code of Conduct: ZERO TOLERANCE POLICY

IMPORTANT NOTE FROM MOR: Due to the behavior exhibited on several other charters on Royal Caribbean, we will be under scrutiny in 2019 regarding use of illegal substances, violent acts (between passengers/spousal), destructive acts to the ship and other behavior detrimental to crew and passengers. The Monsters of Rock Cruise family has previously shown respect for the crew and fellow passengers and we encourage you to join us in keeping it that way. Let’s have a great time as we continue our unblemished record of good behavior. Thanks!

All Monsters of Rock Cruise guests are required to read and agree to the following Zero Tolerance Policy, as part of the Terms & Conditions (Passenger Ticket Contract) of their cruise.
Guest Behavior

On the Blue, Inc. ("OTB") and Royal Caribbean International ("RCI") have adopted a Zero Tolerance Policy and will not permit behavior by any Monsters of Rock Cruise Passenger ("Passengers") which negatively impacts the comfort, enjoyment, health, safety or well-being of other Passengers, its performers and staff or the ship’s crew. In addition, violent, abusive or disrespectful behavior caused by the use of alcohol and/or an illegal substance shall not be tolerated. Passengers agree to comply with this policy, and further acknowledge that OTB and RCI reserve the right to refuse or discontinue passage to any Passenger who, in OTB or RCI’s sole judgment, is conducting himself or herself in a manner that adversely affects the cruise experience of other Passengers. This also includes, but is not limited to: spousal abuse or violence directed at a family member. In all cases, OTB and RCI shall not be liable for any damages, refund or other compensation, including travel costs or any other claim as a result of such behavior.

Illegal Substances

OTB and RCI have a “Zero Tolerance” policy regarding the use, possession or distribution of any and all illegal controlled substances by Passengers aboard the ship. Passengers agree to comply with this policy, and further acknowledge that any violation of this policy will result in disembarkation from the vessel. Passengers acknowledge that it is OTB and RCI’s policy to report incidents of illegal activity or behavior to the appropriate law enforcement authorities for appropriate legal action. In such cases, OTB and RCI shall not be liable for any damages, refund or other compensation, including travel costs or any other claim as a result of such behavior.
Intentional Damage To The Vessel

OTB and RCI have a “Zero Tolerance” policy regarding intentional damage to the vessel or accidental damage to the vessel as a result of general negligence, alcohol intoxication or the influence of an illegal substance. Passengers causing any such damage agree to pay for identified damage prior to disembarking the vessel. All passengers must agree to comply with this policy, and further acknowledge that any violation of this policy may result in disembarkation from the vessel, and all passengers acknowledge that it is OTB and RCI’s policy to report incidents of illegal activity or behavior to the appropriate law enforcement authorities for appropriate legal action. In such cases, OTB and RCI shall not be liable for any damages, refund or other compensation, including travel costs or any other claim as a result of such behavior.

All OTB Passengers agree to sign and acknowledge this Zero Tolerance Policy prior to receiving their OTB event credentials. Failure to sign shall result in immediate disembarkation from vessel. By signing and boarding the Mariner of the Seas during the February 24-March 1, 2019 sailing, passengers accept the Passenger Code of Conduct and Zero Tolerance Policy as detailed in this section.

The Entertainers

The Entertainers are available throughout the entire cruise experience, from concerts, photo ops, Q&A sessions and more. In fact, they have a crazy schedule with very little downtime. Please be respectful of the very little time off that they have during the cruise. You will have loads of opportunities to interact with them, see them perform with all the scheduled events that are going on, we promise. Please when you see one of our artists taking a break, by all means wave and say, “hi” in passing, but respect that this is a small period of downtime for them before the next event.
Disembarkation

RCI’s procedure for disembarking the ship could not be any easier! With both the option to check your bag the night before and retrieve it once you reach the pier or “Express Departure” where you can hand carry your own luggage and be the first to disembark…embarkation day will be a breeze and you can choose which option is right for you.

If you choose to have Royal Caribbean assist you, be on the lookout for numbered luggage tags that will be delivered to your cabin toward the end of your cruise. The numbers are in sequential order and correspond to what time your luggage will be ready. Please be sure to visit Guest Services if you need a lower number in order to disembark earlier.

Once you have the correct luggage tag number, be sure to fill out the luggage tags and place them on your luggage before putting your bags outside your stateroom door. Bags must be out in the hallway by 10:00 pm on Thursday, February 28. Remember, you will be putting your luggage outside your door and will not have access to your luggage in the morning. We strongly suggest that you have a small carry-on bag for your morning essentials and toiletries.

In addition, guests may be asked to fill out a US Customs form, which will be provided to you the night prior to disembarkation, along with instructions, if needed.

Once you have cleared customs, you will depart the terminal. There are plenty of taxis that will be waiting outside for departing guests.
Important Contacts

Royal Caribbean’s *Mariner of the Seas*

Telephone: 1 (888) 724-7447 (within the United States)  
1 (321) 953-9003 (outside the United States)

Ship’s passengers may be contacted via telephone using the above phone numbers. Please have the ship Name (*Mariner of the Seas*) as well as credit card information handy. The cost is $7.95 USD a minute and can be charged to a MasterCard® or Visa®. From outside the U.S. additional long distance charges will also apply.

*We advise that your friends, co-workers and relatives use only in case of an emergency.*

**Monsters of Rock Cruise**

1 (855) 505-6672

reservations@monstersofrockcruise.com

www.MonstersofRockCruise.com

**Royal Caribbean International**

1-866-562-7625

www.royalcaribbean.com

**Port Miami**

1015 N. America Way | Miami, FL 33132

www.miamidade.gov
Ship “Lingo”

Is this your first time cruising? Confused on which way is Aft and which is Starboard? Look no further as we have put together a list of unfamiliar terms that you may hear while sailing with us, but always remember, if you have any questions please feel free to ask!

- **Aft** – Close to, at, or toward the stern or tail (back of the ship).

- **Atrium** – The central court of a cruise ship that typically can be seen from more than one story of the ship’s interior.

- **Bow** – The very front of the ship.

- **Bridge** – The navigational control center.

- **Deck Plan** – An overhead diagram of the cabins and the public rooms. For an online version of the deck plan for the ROYAL CARIBBEAN Mariner - [Click Here](#).

- **Disembark** – To unload either passengers or cargo from a ship.

- **Dock** – Where your ship ’parks' when in port.

- **Forward** – The front or near the front of the ship.

- **Gangway** – Allows you access on and off the ship.

- **Hospitality Desk** – Located at the “Next Cruise” Desk on Deck 5, Aft and staffed with **Monsters of Rock Cruise/On The Blue Team** personnel to answer any questions relating to your MOR vacation. Please visit the hospitality desk if you have questions unless they are specifically related to your onboard account or shore excursions.

- **Midship** – The middle of the ship.
• **Muster** – To come together or assemble aboard ship for inspection or roll call. (Mandatory for all passengers before we sail).

• **Muster Station** – A specific location on ship to gather, based on stateroom assignment.

• **Pier** – A structure built out over the water and supported by pillars or piles: used as a landing place.

• **Port** – The left side of a ship as one faces forward.

• **Port of Call** – Regular stopover(s) on a cruise itinerary.

• **Guest Services** – For questions regarding your cruise account, your stateroom and anything directly related to the ship itself, please visit the Mariner Guest Services Desk Located on Deck 5, Starboard - Aft.

• **Ship** – You always cruise on a "ship", *never* a "boat."

• **Starboard** – The right side of the ship as one faces forward.

• **Stateroom** – Your cabin or berth.

• **Stateroom Steward** – A person whose work is to maintain the guests’ staterooms while onboard. If you have any questions about your stateroom, please refer to your Stateroom/Cabin Steward.

• **Stern** – The very back of the ship.

• **Tender** – A boat for carrying passengers to or from a ship close to shore.

That’s all for now from your MOR Headquarters. Once again, from all of our team at On The Blue... **WELCOME ABOARD!**